

#### The Best IT Service Companies with a Single Point of Contact

Data Networks International saves clients time and money through consolidating and managing multivendor support contracts.

Data Networks International partners with the best service companies around the globe. We source from OEM, OEM authorized and select third party maintenance organizations to build a service solution suited to your IT asset age and location.

Tired of keeping track of multiple service agreements, renewal dates, and service call placement and escalation procedures?

Data Networks International eliminates these normally time consuming inefficiencies through a single web portal. Our staff makes the processes of IT support agreement procurement, utilization, and renewals easier. We enable clients to see all important contract information, place service calls, escalate service calls, look up call history, request equipment additions and deletions, and order supplies. Plus, our dedicated team of customer service professionals monitors every aspect of contract administration and service delivery – so your team does not have to!

#### **MAKING IT MORE MANAGEABLE** BY TAKING ALL OF THESE... AND ROLLING THEM INTO THIS... Location: Service Level: **Data Networks** sterdam - 123 Main St. Buffalo - 123 Main St. Chicago - 1 S. Michigan Ave 4x7x4 AR- Advanced Replacemen Sparta, NJ 07871 Add Asset 9x5xNBD Onsite Chicago - 4900 Sears Towe No longer will you have to navigate multiple Contract #: Serial #: DATA PRINT TIER 1 123456 123457 websites or 1-800 numbers to manage your 973-383-3282 ext. 1 123458 systems. Data Networks International roll's IT all 123459 or jchoo@dni-llc.com into one seamless solution! Through Data Networks Search Reset Only Results International's powerful yet easy-to-use MVS Copyright © 2005 (Multi-Vendor Service) portal, you can see important contract information, place calls, look up call history, track assets, and much more! It's a proven value add with ongoing visibility into each of your systems 24x7.



























### Manufacturer's We Service

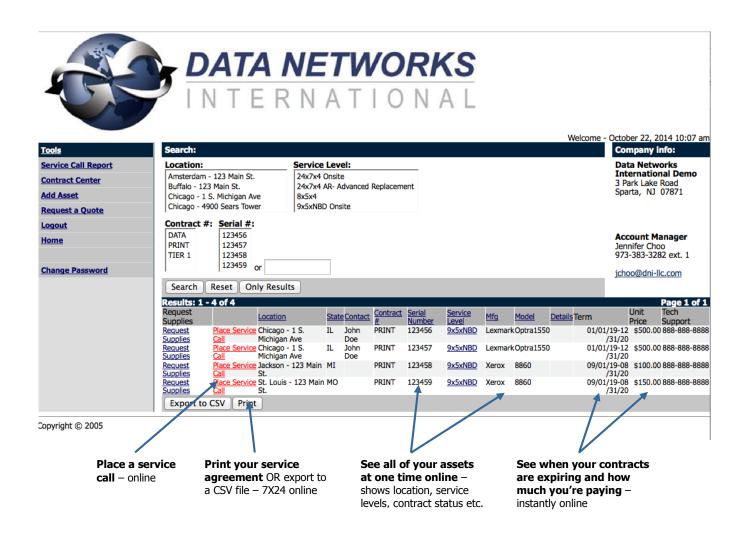
Data Networks International has relationships with the industries best-inclass service providers today. With those associations, we have established a global solution with the capability to address nearly all IT equipment manufacturers and models enterprise wide.



## HERE'S HOW IT WORKS

Data Networks International provides online asset tracking for existing and new assets, giving instant and secure access to all contract and equipment information twenty-four hours a day, seven days a week. This means a corporate user can log on, view assets at a glance, place service calls, plan renewals, and shop for better pricing – all on the same web site.

Keep track of all of your IT hardware assets – live 7x24. Know where <u>everything</u> is, or where it is supposed to be, who is responsible for that asset, and how much you are paying to maintain it. Know when the contract renews, plan budgets, and do it all with Data Networks International.



# Included in Data Networks International's service and support solutions are:

- 24x7x365 Coverage
- On-site Next Business Day Coverage
- On-site Four Hour Response Coverage
- Three Business Day Depot Coverage
- Five Day Depot Coverage
- Next Day Hot Spare Depot Coverage
- Custom Service Plans

Contact us today to find out how you can save time and money and make service easier!



**Data Networks International** 

**Phone:** 973-383-3282 **URL:** www.dni-llc.com